

ZIM SWITCH

Payments Conference 2026

EVENT PROGRAMME

**‘Scaling With Purpose,
Delivering Impact’**

22-24 July 2026

Elephant Hills Hotel, Victoria Falls



Supported by: **adjuration**



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About The Conference

This year's Zimswitch Payments Conference is not just another industry event. It is a critical convening of minds, leaders, financial players, regulators and policy makers to confront a simple but urgent reality:

Zimbabwe must move decisively towards a cash lite economy. Reliance on USD cash remains a reality, but the opportunity lies in accelerating everyday use of digital payments, expanding merchant acceptance, strengthening trust, and ensuring inclusion of SMEs, the informal sector, and underserved communities.

The stakes are higher than ever in 2026. As the world accelerates towards digital payments transformation, Zimbabwe cannot afford to remain on the sidelines. The question is no longer whether we have the technology, or whether our systems are capable. Our digital payments infrastructure, interoperability, and regulatory frameworks have matured significantly. The challenge before us is adoption.

The theme: **"Scaling with Purpose, Delivering Impact"** underscores driving purpose-led market innovation that translates strategies into tangible outcomes while unlocking bold ideas and the next frontier of payments.

Together, we will commit to practical and actionable steps that advance Zimbabwe's journey towards a cash lite economy.





Conference Itinerary

WEDNESDAY, 22 JULY 2026 (ARRIVAL & WELCOME DINNER)

Activity	Time
Delegates Arrival & Registration	Open
Lunch	1200-1400hrs
Golf Tee Off	1130hrs
Boat Cruise	1600-1800hrs
Hotel Pick Up Time	1530hrs
Elephant Hills Pool Deck Dinner	1900-2100hrs

THURSDAY, 23 JULY 2026: CONFERENCE DAY 1 & DINNER AT ELEPHANT HILLS HOTEL.

FRIDAY, 24 JULY 2026: CONFERENCE DAY 2 & WATERFRONT DINNER AT BAINES.

SATURDAY, 25 JULY 2026 (DEPARTURE)

Activity	Time
Hotel Check Out	1000hrs

Commitment To Action



Accelerating Everyday Use

Making digital payments the default choice for consumers & businesses in daily transactions.



Strengthening Trust

Building confidence in digital systems through enhanced security, transparency, and reliability.



Driving Human Centered Innovation

Designing solutions around real market needs and behaviour.



Promoting Inclusion

Delivering innovation that benefits all.



Modernising the Ecosystem

Aligning infrastructure, regulation, and innovation to create a secure, inclusive digital economy.



CONFERENCE DAY ONE – THURSDAY, 23 JULY 2026

Topic/Activity	Speakers	Time
Breakfast		0630-0800hrs
Welcome Session	Master of Ceremonies	0830-0850hrs
Setting the Scene	Zabron Chilakalaka Chief Executive Officer Zimswitch	0850-0910hrs
Keynote Address	Dr Josephat Mutepfa Deputy Director Financial Markets Reserve Bank of Zimbabwe	0910-0930hrs
Scaling with Zimswitch	Sharon Marira Head of Marketing & Customer Experience Zimswitch Lavender Nyamukondiwa Lead Instant & Contactless Payments Zimswitch	0930-1000hrs
From gridlock to gliding: The smart way through tollgates	Patience Shuro Operations Director ZINARA	1000-1030hrs
Coffee Break		1030-1050hrs
Payments Trends, Policy & Growth Session		
Economic Outlook and its impact on the Digital Economy	Chris Mugaga Chief Executive Officer Zimbabwe National Chamber of Commerce	1050-1120hrs
The State of Payments in Zimbabwe	Patson Gasura Chief Executive Officer Topline Research Solutions	1120-1150hrs
Panel Session	Kudzanai Sharara (Keynote & Moderator) Head Business Hub and Events Zimpapers	1150-1230hrs
In the Firing Line- Unfiltered Lenses Through What the Industry Misses		



CONFERENCE DAY ONE – THURSDAY, 23 JULY 2026

Topic/Activity	Speakers	Time
	Panelists 1. Faideth Foto Head Digital Channels, FBC Bank, Chair EPAZ 2. Tendai Muranganwa Executive Director Zimbabwe National League of the Blind. 3. Joel Gombera Senior Brand & Marketing Manager Nedbank Zimbabwe 4. Mazvita Msonza Lead Retail Payments, Zimswitch 5. Saul Chin'anga Managing Director, Solten Financial Services, 6. Cloud Nhau Head of Digital Banking NMB Bank	
A panoramic view inside Africa: Evolving Trends, Market Dynamics, and the Global Context	Jacqueline Jumah Director of Advocacy and Capacity Building Africa Nenda	1230-1300hrs
Question & Answer Session		
LUNCH sponsored by ACI Worldwide		1300-1400hrs
Partnerships that Deliver Session Sponsor - ACI Worldwide		
Unlocking the Next Wave of Ecosystem Convergence	Douglas Tait-Knight Chief Executive Officer Mukuru Financial Services	1400-1430hrs
From National Switch to Digital Commerce Enabler: The Next Evolution of Africa's Payments Infrastructure	Andre Daniels Senior Solutions Consultant, MEA ACI Worldwide	1430-1500hrs



CONFERENCE DAY ONE – THURSDAY, 23 JULY 2026

Topic/Activity	Speakers	Time
Racing Towards the Future of Payments	Shabir Ahmed Senior Vice President Customer Solutions Center, Africa, Mastercard	1500-1530hrs
Panel Session Human Capital for the Digital Age Spotlight on industry academia synergies	Viola Dondo (Keynote & Moderator) Executive Director Computer Society of Zimbabwe 1. Prof Vusumuzi Maphosa Director ICT, National University of Science & Technology 2. Eng Lodrina Masiyazi Director Technology Transfer Licensing & Commercialization Centre, Harare Institute of Technology 3. Marklod Nikisi Software Engineer University of Zimbabwe 4. Munyika Chitambo Senior Examinations Manager, Institute of Bankers Zimbabwe 5. Wonderful Mupazviribwo Innovation & Digital Transformation Manager, Zimswitch	1530-1610hrs
Question and Answer		1610-1620hrs
Day Break		1630-1830hrs
Dinner at Elephant Hills		1830hrs



CONFERENCE DAY TWO - FRIDAY 24 JULY 2026

Topic/Activity	Speakers	Time
Breakfast		0630-0800hrs
Reels and Insights	Kudzanai Sharara Head Business Hub and Events Zimpapers	0830-0840hrs
Fireside Chat Shaping the Next Generation of Digital Payments	Michael Chauruka Head Strategy, Business Development & Projects Zimswitch Itai Tsoro Head Technology Services Zimswitch	0840-0900hrs
Breakaway Session		0900-1000hrs
Financial Inclusion Forum	Kangai Maukazuva (Keynote) Chief Transformation Officer ZB Bank	0900-1000hrs
Infrastructure Forum	Dr Alfred Musarurwa (Keynote) Chief Operating Officer Stanbic Bank Zimbabwe	0900-1000hrs
Tea Break		1000-1020hrs
Innovation & Impact Session Session Sponsor - AFC Holdings		
Keynote: AI in Payments: Unlocking the Next Frontier of Innovation	Stafford Masie Tech Futurist & Visionary Entrepreneur	1020-1050hrs
Panel Session AI in Payments: Unlocking the Next Frontier of Innovation	Agrippa Mugwagwa - (Moderator) Managing Director, Xarani Panelists 1. Stafford Masie - Tech Futurist & Visionary Entrepreneur 2. Albert Kulupi - Head Technology Operations, Stanbic Bank Zimbabwe , ICT Chair	1050-1130hrs



CONFERENCE DAY TWO - FRIDAY 24 JULY 2026

Topic/Activity	Speakers	Time
	3. Ann Sam - Head Business Development and Client Relation, X Plug Solutions 4. Eng. Farai Mutambirwa Deputy Director - Digital Transformation and Innovation Reserve Bank of Zimbabwe	
Scaling Digital Payments Through Ecosystem Partnerships	Francis Lwanga Chief Executive Officer Zambia Electronic Clearing House	1130-1200hrs
Scaling Faster Payments Through Habituation	Mzwakhe Mthombeni Executive Assistant to the CEO PayInc	1200-1230hrs
Advancing Sustainability in Digital Payments.	Kudakwashe Manyanga Chief Executive Officer The Africa Institute for Carbon Trading and Sustainability	1230-1300hrs
Question & Answer		
Lunch		1300-1400hrs
Trust, Resilience and Growth Session Sponsor - EcoCash		
Securing Zimbabwe's Financial Future. Harnessing AI to Scale Resilience, Deliver Impact	David Steele Director Securicentrix	1400-1430hrs
Beyond Tickbox Compliance Trust as the New Currency in Payments	Tsitsi Mariwo Director, Data Protection Unit POTRAZ Vongai Bayiwa Group Head Data Protection CBZ Bank	1430-1510hrs
Panel Session Digital payments as a Strategic Growth Engine	Tapiwa Chirombo (Keynote & Moderator) Chief Finance Officer Zimswitch	1510-1550hrs



CONFERENCE DAY TWO - FRIDAY 24 JULY 2026

Topic/Activity	Speakers	Time
	Panelists 1. Dr. Lawrence Kupika - Divisional Director, Retail Banking, POSB 2. Irvine Masona - Head of Digital Banking, CABS 3. Thando Rupere - Mobile Banking Manager, TN Cybertech Bank 4. Andrew Tawodzera - Group Head Marketing & Customer Experience, AFC Holdings , Interbank Marketing Chair 5. Tatenda Tsikira - Executive Head of Digital Transformation, AI & Technology, AFC Commercial Bank	
Question and Answers		1550-1610hrs
Closing & Vote of Thanks	Pardon Magaya Head Legal & Company Secretary Zimswitch	1610-1630hrs
Day Break		1630-1830hrs
Dinner at Baines		1900hrs
Hotel pick up time		1830hrs



About Zimswitch

Zimswitch is Zimbabwe's National electronic payments switch and the leading payments technology company in the country.

Our vision is to be part of every payment locally and internationally. We work smartly and efficiently to promptly deliver secure technological solutions to our clients and stakeholders.

Our state-of-the-art switching platform connects all financial institutions, sponsored participants, businesses, and consumers to the exciting world of digital payments.

Contact Us



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